Phillip Hickinbotham

Location: Hartlepool, Remote & Open to relocation

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PERSONAL STATEMENT

Passionate developer with commercial experience of the full development lifecycle, and a proven capability to adapt to new technologies. Keen to continue my development whilst contributing to quality products.

SKILLS & EXPERTISE

TECH	**JavaScript, React, Next.js, Svelte, Express.js, MongoDB, Laravel**	**CSS, Semantic HTML, Tailwind, UI Libraries, Storybook**	**Wireframes (Penpot, Figma), Version Control (Github, Gitlab, Gitea)**
SOFT SKILLS	Adaptability Creative Problem Solver	Team Collaboration Time management	Effective Communication Resilience

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EXPERIENCE

Junior Developer - Sunderland Software City
July - Current
JS / Typescript, React, Next.js, SvelteKit, Laravel, Storybook, Penpot, HTML, CSS

- Developed skills in **semantic HTML**, **CSS**, and **BEM** for clean, maintainable code.
- Embraced **progressive enhancement** techniques to ensure robust user experiences across all devices.
- Implemented UI components using **Storybook** in an eCommerce project, ensuring consistency and modularity.
- **Collaborated closely with clients**, following the full software development lifecycle from requirements gathering to deployment.
- Gained proficiency in **wireframing** and translating designs into functional user interfaces.
- Worked in **Agile** teams using Kanban boards, and utilised version control systems like **GitHub** and **Gitea** for project collaboration.

Student at The Developer Academy (from Nov 2023 - Mar 2024)

Technical Support - Concentrix (BT)
Jan 2023 - Nov 2023

- Provided prompt, effective technical support and troubleshooting for inbound and outbound customer calls.
- Applied in-depth knowledge of BT's products to resolve issues, achieving high customer satisfaction.
- Resolved complex complaints with active listening, empathy, and professionalism.
- Collaborated with network engineers and product specialists to escalate advanced issues.
- Quickly adapted to new technologies, ensuring accurate, relevant solutions.

Ecommerce Manager - Alt-Hub
Jan 2023 - Nov 2023

- Built and managed a Shopify ecommerce site, handling setup, product sourcing, and creating listings.
- Designed marketing materials and launched campaigns across social media, driving customer engagement and sales growth.
- Monitored sales and site performance using analytics tools to identify areas for improvement and optimise listings.

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NOTABLE PROJECTS

KettleOn -
Fullstack Team Building Platform for Remote Working Teams · **Next.js, Typescript, tRPC, MongoDB, Tailwind CSS**
In this four week project I built a fullstack Next.js application with two team members, utilising github for version control. I took the responsibility of fullstack in this project, which allowed me to collaborate with the whole team and gain a deep understanding of the architecture. I also was able to develop my capabilities with Next.js and learn tRPC.

CodeCollab
Fullstack Collaboration Platform for Developers · **Next.js, Express.js, MongoDB, Mongoose, JWT, Tailwind CSS**
During a four week project I held the responsibility of Scrum Master in a team of 3, leading daily stand-ups and setting goals with the team for our weekly sprints. I implemented JWT based authentication and created REST API's with Express to make CRUD operations with our MongoDB database. I held responsibility in both the front and backend in this project, through which I developed a confidence in managing the entire architecture of a project.

EDUCATION

BA(Hons) Drama (2:1)

Anglia Ruskin University,
Cambridge