

Phillip Hickenbotham

Location: Teesside, Remote & Open to relocation

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PERSONAL STATEMENT

Enthusiastic Web Developer with a passion for code and a commitment to continuous learning. Just finished a rigorous Software Development Bootcamp, I bring exceptional interpersonal and communication skills from diverse work experiences. Eager to join a team of motivated individuals dedicated to building quality products.

SKILLS & EXPERTISE

TECH	JavaScript, Next.js, Express.js, TRPC, MongoDB, Mongoose	Tailwind CSS, Axios, JWT, Version Control (Github)	Trello, Canva, Figma, UI Libraries
SOFT SKILLS	Adaptability Creative Problem Solver	Passionate about Web Development	Effective Communication

PROJECTS

KettleOn -

Fullstack Team Building Platform for Remote Working Teams · **Next.js, Typescript, tRPC, MongoDB, Tailwind CSS**

In this four week project I built a fullstack Next.js application with two team members, utilising github for version control. I took the responsibility of fullstack in this project, which allowed me to collaborate with the whole team and gain a deep understanding of the architecture. I also was able to develop my capabilities with Next.js and learn tRPC, which was a new technology for myself.

CodeCollab

Fullstack Collaboration Platform for Developers · **Next.js, Express.js, MongoDB, Mongoose, JWT, Tailwind CSS**

During a four week project I held the responsibility of Scrum Master in a team of 3, leading daily stand-ups and setting goals with the team for our weekly sprints. I implemented JWT based authentication and created REST API's with Express to make CRUD operations with our MongoDB database. I held responsibility in both the front and backend in this project, through which I developed a confidence in managing the entire architecture of a project.

Plant Pal

Fullstack Plant Watering App · **JavaScript, Next.js, Express.js, MongoDB, Tailwind CSS**

Developed a full-stack Plant Watering App utilising JavaScript, Next.js, and Express. Employed Next.js and Tailwind CSS to create intuitive user interfaces. Created a database of houseplants, which we called on when a user placed a new plant in their collection. Clear communication and our use of version control with Github made for an efficient project.

Spy Infiltration

Text Based Game · **JavaScript, HTML, CSS, Tailwind**

I built a text based adventure game on a single page. This project I began to learn OOP. Using JS classes to implement the ability for users to move between rooms, collect items and ultimately win or lose according to the series of decisions they have made.

Weather App

Real time weather data · **Javascript, Next.js, Express, Axios, Tailwind CSS**

I developed a responsive weather application using JavaScript, Next.js, Tailwind CSS, and Axios. The app efficiently fetches real-time weather data from external APIs, providing users with accurate forecasts for their desired locations. With a clean and visually appealing UI styled with Tailwind CSS, users can easily navigate and access weather information.

Around the World in 10 Questions

Interactive quiz · **HTML, CSS, Tailwind, Javascript**

I built an accessible single page application that tests users on their knowledge of the world. I incorporated a scoring system at the end of the quiz to provide users with feedback of their attempt at the quiz.

Caesar Cipher

Cryptography Application · **JavaScript, HTML, CSS, Tailwind**

Collaborating with a team, I contributed to the development of a Caesar Cipher application using JavaScript, HTML, CSS, and Tailwind CSS. During this project I began to learn how to collaborate on github and work effectively in a team to reach a deadline. I also implemented testing with Jest on this project.

Alternative Music Blog - CounterCulture

Website for a niche music blog · **HTML, CSS, Tailwind**

During the first week on my bootcamp, using my knowledge of HTML and tailwind I developed a music blog. The aim was to provide fans of alternative music a place to stay up to date with upcoming gigs and album releases.

PROFESSIONAL EXPERIENCE

JAN 2023 -
NOV 2023

Technical Support

Concentrix · BT · Remote

- Collaborated effectively with cross-functional teams to escalate and resolve advanced technical issues.
- Delivered technical support to customers via inbound and outbound calls.
- Stayed current with evolving technologies and systems.
- Documented interactions and troubleshooting steps in adherence to protocols.

JAN 2022 -
AUG 2022

Supervisor

Cliffemount Hotel · Front of House · Runswick Bay, North Yorkshire

- Used in-house software to manage reservations and record payments.
- Assisted with all aspects of the hotel, including the bar, restaurant, kitchen, and reception area.
- Provided quality hospitality services and resolved customer queries with tact and professionalism.

MAR 2020 -
AUG 2022

E-commerce Manager

ALT HUB · Fashion E-commerce · Remote

- Managed a small fashion ecommerce business.
- Developed successful marketing campaigns, managed customer relationships, and ensured efficient order fulfillment.
- Built and maintained the storefront with Shopify

APR 2019 -
DEC 2019

Customer Advisor

Sitel (Heathrow Airport) · Exeter

- Managed customer inquiries and complaints via inbound calls and emails, leveraging Salesforce to track interactions and support efficient service delivery.
- Demonstrated clear communication, adaptability, and effective time management.

EDUCATION

2015 - 2018

BA(Hons) Drama (2:1)

Anglia Ruskin University